



MSJC 101

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Q: How can I get the resources and links?

A: The recorded webinars, PPT, materials, Q&A, and virtual folders will be available on www.rcec.us. You must create a free account to log in and access the materials under the College and Career Webinar Series tab. Website registration is FREE and assists us with tracking utilization and future needs.

Q: What can I find answers to most questions or a general email address to contact with questions?

A: Our main virtual campus HUB at <https://msjc.edu/hub/> or e-mail Beth Bowles at outreach@msjc.edu.

Q: As a counselor, can you offer outreach services to a specific school by request?

A: Yes! Please submit your request to <http://bit.ly/msjcoutreachrequest> and we can set that up for you.

Q: Who are the New Student Counseling Sessions geared for?

A: NSCS are designed to guide the transition from high school to college. Students who register and create a first semester course plan will receive extra benefits like priority registration and learning important tools to ensure academic success. We do not recommend students to do a one on one counseling appointment until after they have started classes so we can suggest programs and services to support issues they may be having.

Q: What is the difference between trade schools and CTE programs at community colleges?

A: Community colleges are regionally accredited, credits are transferable, and are cheaper than trade schools because they can be covered completely for free through financial aid. Not all trade schools are accredited, especially regionally accredited, so they can't use those credits to continue their education or attain a higher degree.

Q: What is the Accommodation Service Center?

A: Formerly known as the Disabled Students and Programs Services, they offer accommodations for students with a verified disability through an IEP, 504 plan, medical document, doctor letter with a stated diagnosis, or a DSPS verification form. More information can be found at <https://www.msic.edu/asc>.

Q: What is the deadline to join the FYE Program?

A: Normally the deadline is May 31st but since we are accepting sessions in the Fall, it will be until the sessions are full. More information can be found at <https://www.msic.edu/fye/>.

Q: Does a student need to fill out FAFSA for the prior year if they plan on taking a Student Success Seminar Course in the summer?

A: No because the course is a no cost, zero unit course. If a student wants to take a credit earning course, they would want to apply for FAFSA from the prior year as well.

Q: How much does an FYE mentor make and how many hours per week?

A: An FYE Mentor makes \$13 an hour and hours depend on funding for the year.

Q: If a student doesn't receive their MSJC ID number, what should they do?

A: If the student doesn't receive their MSJC ID after applying, it probably means they already have one. They should follow up with Enrollment Services at the HUB: www.msjc.edu/hub. Scroll down the page of the HUB to any MCJC department to speak with MSJC Staff, live one on one, no appointment required. Counseling Virtual Lobby does require log on credentials but the other Virtual lobbies do not.

Q: How do I find out more information about Career Education?

A: For more information, please visit <https://www.msjc.edu/careereducation/> or you can e-mail Jenny Hughes at jhughes@msjc.edu or Sonia Verduzco at sverduzco@msjc.edu.

Q: Can you share how you use Smarter Balanced assessments for students and placement since these seniors from class of 2021 did not get to take the test in April last year as juniors? How did you use them in the past and without them this coming year?

A: Back in the day, community colleges would use those assessments to place students and we see that as a barrier because some students just don't test well. Per AB705, the state allows us to place all students in college-level classes so College Algebra, Elementary Math, or Statistics and English 101. It is regardless of transcripts and highest level achieved in high school but we encourage students to take all 4 years of math so they are more successful in college or if they have AP/IB scores, we may place them in a higher level course for math. For English, we typically do not place anyone higher than an English 101 because universities require that students take that to be eligible for transfer.

Q: How do I find out more information about the nursing program?

A: More information on the Associate Degree Nursing Program can be found at <https://www.msjc.edu/nursingandalliedhealth/adn/index.html>. The program is very competitive as all nursing programs are but we have expanded to accept students twice a year and take about 27-35 students in each cohort. The MSJC Nursing School continues to rank among the top programs in the state and the nation, with consistently higher National Council Licensing Exam (NCLEX) pass rates than most schools and is currently ranked 11th in the state. The program is fully accredited and clinicals are usually done at the local hospitals with a job to follow. MSJC Nursing information is here: <https://www.msjc.edu/pathways/hw.html>.

Q: Are internships paid?

A: It depends on the company whether or not the internship is paid but most are not. That said, students are able to petition for up to 8 units of college course credit for their internship as part of the Cooperative Work Experience program. This credit can be applied towards the 60 units needed to earn an associate's degree from MSJC or they can apply it towards transfer to the CSU system (not currently UC transferable).

Q: Are apprenticeships paid?

A: Yes apprenticeships are paid and usually full-time hours with classes in the evenings or on weekends.

Q: What is the difference between the PROMISE program and the PROMISE grant?

A: The MSJC Promise is a reimbursement program for students who don't qualify for financial aid through FAFSA to apply and see if they can get some type of aid including the book vouchers from the MSJC Foundation and more information can be found at <https://msjc.edu/free/>. Students who took dual enrollment or articulated courses at another community college are not eligible for this program. The California College PROMISE Grant (formerly known as the BOGG fee waiver) is the fee waiver accessed through the FAFSA to pay tuition and more information can be found at <https://www.msjc.edu/financialaid/california-college-promise-grant.html>. Submit a FAFSA early either way because they are both fee waivers.

Q: Is there a document outlining your PROMISE program that we can pass along?

A: Yes <https://www.msjc.edu/financialaid/workshops-events.html> and <https://www.msjc.edu/financialaid/california-college-promise-grant.html>.

Q: Do you have tutorials or videos that show how to apply to MSJC?

A: Yes <https://www.msjc.edu/enroll/how-do-i-register-for-courses.html>, Steps to enroll <https://www.msjc.edu/enroll/new-students.html>, <https://www.msjc.edu/hub/videos.html>, and <https://youtu.be/uZ50tSiJalE>.

Q: Do you have a specific video games certificate? Other than the digital media certificate/Associate's degree?

A: At this time we do not have a video game design certificate, however some of our certificates do include <https://msjc.edu/digitalmedia/index.html>

Q: When we had the training with MVC, they recommended that students do NOT choose undecided as their major when applying because they said it may interfere with their aid. Is it the same for MSJC?

A: A student should choose the closest major they are interested in so that their financial aid can be processed. Financial Aid should have student accounts updated by April. Encourage your new students to follow up on their Financial Aid Checklist and in MSJC Student Email before they register for fall in July. This way they will know if they have to pay out of pocket for classes.

Q: Where can I find more information on the Diagnostic Medical Sonography program?

A: We have workshops and packets for majors like this that will discuss costs and admission requirements for the program. The pre-requisite courses that are listed will be scored for acceptance. The DMS program only accepts applicants once a year and only 8-10 students. MSJC and Loma Linda University are the only CAAHEP accredited programs in the area and are highly competitive. More information can be found at https://msjc.edu/nursingandalliedhealth/dms/documents/DMS_Program_Information_Brochure.

Q: Does MSJC have any student events coming up for Seniors?

A: April 15, 5-6:30pm is MSJC College Bound Athlete Night. To RSVP please click here: <https://msjc-edu.zoom.us/meeting/register/tJMvcuGgqjlpGd0lPp79SlvOVggL2iY8XSSF>

High School Senior Day is on May 11th, 12th, and 13th.

Q: Will a student be dropped from classes for not paying fees if financial aid is not processed on time?

A: Students currently have 4 days (including weekends and holidays) to pay their fees before they get dropped. Same day payment expectation is coming in the near future.

Q: What if they change from certificate to degree? Would that mess with their financial aid?

A: Students would need to reapply for financial aid because financial aid for a certificate only covers 30 units and each semester is 15 units so financial aid after that first year would have to be reapplied for. Therefore, students are encouraged to list the farthest out goal. For example, if you plan to get a certificate and then move on to an associate degree, then you should list the associate degree as your educational goal.